INNIO's **Zero Defect** Quality Policy

At INNIO we are committed to Quality in everything we do:

- Everyone at INNIO is responsible for the quality of his or her work. We have a strong customer-focused quality culture, and we work together to improve it.
- We value our employees and offer opportunities for them to further develop their skills, capabilities, and expertise.
- Continuous improvement of our products and processes is our mission. We encourage the notification of any defects. Once identified, we take each non-conformance occurrence seriously and take action to avoid it in the future.
- We put a special focus on the development of our suppliers. We make them stronger through our competence and discipline.
- New products and processes are thoroughly tested to ensure success. We identify the risks of change and work to ensure that those issues do not occur.
- The leadership team stands behind the Zero Defect Quality Strategy and is responsible for its implementation.

Olaf Berlien President & CEO

Andreas Kunz Chief Technology Officer

Dennis Schulze Chief Financial Officer Michael Förster **Chief Quality Officer** Zero Defect **Never Stop Improving**

INNO